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A message to our patients as Vestal Eye Care reopens:

Thank you for your patience during our mandated COVID 19 closure. Beginning May 21, we will resume routine eye health and vision care on a limited basis. We have a carefully-planned approach to slowly increase our capacity to see patients in a safe manner. CDC guidelines for disinfection, personal protective equipment and distancing are being followed to the fullest extent possible. Accordingly, we are limiting our staffing and our patient schedule at present and need to cancel some of our appointments. Those whose appointments are cancelled (including those whose appointments were cancelled from mid-March through May 28) will be receiving communication from us as appointments for routine eye health and vision care become available. Priority will be given to those with specific eye health concerns that are being followed and those who have waited the longest since their originally scheduled visit that was cancelled. We expect that it may take many months to reschedule all of the cancelled visits due to this pandemic. For those patients with an urgent concern, please call the office and we will determine whether an emergent office visit or a telehealth visit is the best first step. For contact lens wearers needing to reorder contact lenses, we have an online ordering system so that you may have the lenses shipped directly to your home. If you are interested in this, please call the office or email us at cl@vestaleyecare.com and we will register you for online contact lens ordering. For optical needs such as eyeglass orders and repairs of eyeglasses, distancing requirements necessitate that we schedule appointments for these services. Please call the office to schedule an appointment with the optical.

Until further notice, all patients with appointments must call the office upon arrival in the parking lot for pre-screening before entering the office. Anyone with COVID symptoms or who has been exposed to COVID will need clearance from their physician before being seen. For those 18 and older, only the patient may enter the office. For minors, only one adult may accompany the minor. Everyone who enters the office must wear a mask.

Due to the large backlog of appointments, we must insist that patients confirm their examination appointments within 72 hours of their appointment time. We attempt to confirm appointments using each patient's preferred method of contact (text, email or telephone). If we do not receive confirmation from the patient within 72 hours of the appointment, we will offer that appointment to another patient. We encourage text and email communications as they are the most efficient means of confirming appointments. If you wish to check/update your preferred method of contact, please call the office to do so.

Again, thank you for allowing us to serve your eye care needs. We look forward to slowly and carefully getting "back to normal". In the meantime, we appreciate your patience.

Dr. Meeker & Dr. Ying